



QA-01 QUALITY POLICY STATEMENT

High Voltage Partial Discharge Ltd. (HVPD Ltd.) is fully committed to quality and we believe that the quality is integral to all our working practices. By constantly reviewing and updating of our processes, we endeavour to offer products and services at all times across the world that are highly innovative, meet the highest standards of quality and reliability and satisfy our customer's requirements and expectations.

HVPD Ltd. business activities are in the field of on-line partial discharge (OLPD) condition monitoring of in-service, medium voltage (MV) and high voltage (HV) networks. We provide a complete range of OLPD test and monitoring equipment, services and training to our global customer base.

At HVPD Ltd. we believe that the drive for total quality throughout the business is vital to future growth, development and success of the company. Our complete business focus on quality is based on the belief that we can only provide continuous satisfaction of our customer's needs through effective operational systems implemented in a consistent manner reflecting the needs of both the customer and the business.

To realise this, it is the responsibility of the Executive Team to ensure continuous improvement in all aspects of the organisation taking into consideration the context and strategic direction of the Company. This is accomplished by the setting and reviewing of realistic and measurable quality objectives, and by providing the appropriate resources and our employees with the training and skills necessary to enable them to achieve these objectives and motivate them to contribute to the success of the company.

This Quality Policy and the Company objectives are communicated to our employees and contractors. We are committed to monitoring the effectiveness of our systems by reviewing the customer experience through both customer and market feedback and by embracing new technologies for the development of products and services supported by a customer satisfaction review. This is further supported by regular internal audit of our business and manufacturing processes and through monthly SHEQ meetings and annual Management Review meetings.

HVPD Ltd. is committed to establishing, implementing, maintaining and enhancing a quality management system that not only meets the needs of its customers, and fully complies with the **ISO 9001:2015** Quality Management Systems international standard, but also adds measurable value to the company and relevant interested parties. The company also aims to ensure compliance with all industry related standards, legislation and internationally recognised standards of approval.

This HVPD Ltd. Quality Policy applies to all Employees and is made available to relevant interested parties through its publication on the HVPD Ltd website.

Rachel Stratton
Commercial Director

Alex Polley
Director – Principal Software Engineer

Marc Foxall
Director – Business Development & Test Services

Malcolm Seltzer-Grant
Technical Director